Schedule of Accreditation

United Kingdom Accreditation Service

2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK



Accredited to **IQIPS Standard**

CHIME Social Enterprise CIC

Issue No: 006 Issue date: 12 July 2019

Audiology Department

Royal Devon & Exeter Hospital

(Wonford)

Barrack Road

Exeter EX2 5DW

United Kingdom

Contact: Mr Jonathan Parsons

Tel: +44 (0) 1392 402224 Fax: +44 (0) 1392 406061

E-Mail: jonathan.parsons@nhs.net Website: www.chimehealth.co.uk

Examinations performed by the Organisation at the locations specified below

Locations covered by the organisation and their relevant activities

Service locations:

| Primary location details | Activity | Location code |
|---|-----------------------------------|---------------|
| Audiology Department Royal Devon & Exeter Hospital (Wonford) Barrack Road Exeter EX2 5DW United Kingdom | Audiology Paediatric Audiology | A |



Assessment Manager: JD Page 1 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

Activities performed away from the primary location listed above:

| Other location details with full postcode | Activity | Location code |
|--|-----------|---------------|
| RDE Heavitree Hospital Gladstone Road Exeter EX1 2ED | Audiology | В |
| Axminster Hospital Chard Street Axminster EX13 5DU | Audiology | O |
| Crediton Hospital Western Road Crediton EX17 3NH | Audiology | D |
| Culm Valley Integrated Centre for Health Willand Road Cullompton EX15 1FE | Audiology | Ш |
| The Hospital Annexe Exmouth Hospital Claremont Grove Exmouth EX8 2JN | Audiology | F |
| Honiton Hospital Marlpits Road Honiton EX14 2DE | Audiology | G |
| Okehampton Community Hospital Cavell Way Link Road Okehampton EX20 1PN | Audiology | Н |
| Ottery St Mary Hospital Keegan Close Ottery St Mary EX11 1DN | Audiology | I |



Assessment Manager: JD Page 2 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

| Other location details with full postcode | Activity | Location code |
|--|-----------|---------------|
| Seaton & District Community Hospital Valley View Road Seaton EX12 2UU | Audiology | J |
| Victoria Cottage Hospital All Saints Road Sidmouth EX10 8EW | Audiology | К |
| Tiverton & District Hospital Kennedy Way Tiverton EX16 6RZ | Audiology | L |
| Croft Hall Medical Practice 19 Croft Road Torquay TQ2 5UA | Audiology | М |
| Kingskerwell Health Centre School Road Kingskerwell TQ12 5DJ | Audiology | N |
| Budleigh Salterton Community Hospital Health & Wellbeing Hub East Budleigh Road Budleigh Salterton EX9 6HF | Audiology | 0 |
| Chime Hearing Centre Harlequins Shopping Centre Paul Street Exeter EX4 3TT | Audiology | Р |
| Chime Social Enterprise Barton Terrace Dawlish Ex7 9QH | Audiology | Q |



Assessment Manager: JD Page 3 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

DETAIL OF ACCREDITATION

| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|-----------|--|---|------------------|
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn rechargeable Aurical II TympStar, Kamplex KT20, Titan Interacoustics | А |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Real Ear To Coupler Differences Hearing Aid Diagnostics and Adjustments Unaided & Aided Sound Field Thresholds AB Wordlists Hearing Therapy Services | Aurical II, Freefit Otometrics HIT box HIT box Aurical II Soundfield speakers Aurical II | A |



Assessment Manager: JD Page 4 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|---------------------|---|--|------------------|
| Activity Audiology | | Equipment used Welch Allyn Auricles II GSI Tympstar Aurical II Guymark Elite + Bath VRA Phoenix and Parrot automated system Biosense Nav Pro | |
| | Distortion Product Neuro-otological Auditory Brainstem Responses – Air Conduction Neuro-otological Auditory Brainstem Responses – Bone Conduction Neuro-otological Auditory Brainstem Responses – Tone pip Screening/Automated OAE Bone Anchored Hearing Aid Assessment BKB Sentences or other speech | Biosense Nav Pro Biosense Nav Pro Biosense Nav Pro Otoport screener Aurical II | |
| | material Hearing Therapy Services | Aurical II | |



Assessment Manager: JD Page 5 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|-----------|--|--|------------------|
| Audiology | Complex Adult Services Rehabilitation: | | A |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Real Ear To Coupler Differences Hearing Aid Diagnostics and Adjustments Unaided & Aided Sound Field Thresholds Bone Anchored Hearing aid fitting Auditory Processing Disorder Hearing Therapy Services | Aurical II Freefit HIT box Aurical II Soundfield Phoenix speech in quiet/noise system | |
| Audiology | Complex Adult Services Tinnitus: | | A |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| Audiology | Complex Adult Services Balance: | | A |
| | Dizziness Handicap Inventory Caloric Irrigation Test Electronystagmography Videonystagmography Dix-Hallpike for BPPV Posturography Vestibular Rehabilitation Hearing Therapy CBT/Mindfulness Canalith Repositioning Manoeuvre | GN Otometrics Chatr Guymark Air Fx Biosense Balance Master and Posturography | |
| | | | |



Assessment Manager: JD Page 6 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|----------------------|--|---|------------------|
| Paediatric Audiology | Paediatric Audiology Services Assessments: | | A |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing with Interpretation of Results Distraction testing Visual Reinforcement Audiometry Performance Test McCormick Toy Test Play Audiometry Screening/Automated OAE | Welch Allyn Aurical II, Amplivox 240 TympStar Titan Interacoustics Otowave 102 | |
| | AB Word Lists Speech in noise test | Otoport screener | |
| | | Aurical II Phoenix speech in noise test | |
| Paediatric Audiology | Complex Paediatric Audiology Services- Assessment | | A |
| | Otoacoustic Emissions Tests - Transient Evoked Otoacoustic Emissions Tests - Distortion Product Neuro-otological Auditory Brainstem Responses - Air Conduction Neuro-otological Auditory Brainstem Response - Bone Conduction Neuro-ototogical Audiology Brainstem Responses - Tone Pip High Frequency Probe Tone Tympanometry Bone Anchored Hearing Aid Assessment Cochlear Microphonic Testing | Biosense Nav Pro GSI TympStar | |



Assessment Manager: JD Page 7 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|----------------------|--|--|------------------|
| Paediatric Audiology | Paediatric Audiology Services Rehabilitation: | | A |
| | Impression Taking Hearing Aid Fitting Real Ear Measurement Real Ear to Coupler Differences Hearing Aid Diagnostics and Adjustment Unaided & Aided Sound Field Thresholds | Aurical II Freefit HIT box Aurical II Soundfield | |
| | PEACH Questionnaire | Otometrics HIT box | |
| Paediatric Audiology | Complex Paediatric Audiology Services Rehabilitation: | | A |
| | Bone Anchored Hearing Aid Fitting | | |
| | Auditory Processing Disorder | | |
| Audiology | Adult Hearing Services Assessment: | | |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Welch Allyn Kamplex KT20 | В |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Real Ear To Coupler Differences Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Service | Aurical II Freefit HIT box Aurical II | В |



Assessment Manager: JD Page 8 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|---|--|------------------|
| Audiology | Complex Adult Services Assessment: | | В |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Hearing Therapy Services | Welch Allyn Kamplex KT 20, Titan Intracoustics | |
| Audiology | Complex Adult Services Rehabilitation: | | В |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Auditory Processing Disorder Hearing Therapy Services | Aurical II Freefit HIT box Phoenix speech in noise | |
| Audiology | Complex Adult Services Tinnitus: Tinnitus Handicap Inventory Tinnitus Counselling | | В |
| Audiology | White Noise Generator Provision Complex Adult Services Balance: | | В |
| | Hearing Therapy CBT/Mindfulness | | |



Assessment Manager: JD Page 9 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|-----------|--|----------------------------------|------------------|
| Audiology | Adult Hearing Services Assessment: | | С |
| | Otoscopy History Taking Pure Tone Audiometry | Welch Allyn Kamplex KT20 | |
| | Tympanometry & Reflex Testing | | |
| Audiology | Adult Hearing Services Rehabilitation: | | С |
| | COSI | Aurical II, Freefit | |
| | Impression Taking Hearing Aid Fitting Real Ear Measurement | HIT box | |
| | Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Service | Aurical II | |
| Audiology | Complex Adult Services Assessment: | | С |
| | Otoscopy History Taking Pure Tone Audiometry | Welch Allyn Kamplex KT20 | |
| | Tympanometry & Reflex Testing Hearing Therapy Services | | |
| Audiology | Complex Adult Services Rehabilitation: | | С |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT box | |
| | | | |



Assessment Manager: JD Page 10 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue No: 006 Issue date: 12 July 2019

Examinations performed by the Organisation at the locations specified below

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|-----------|--|---|------------------|
| Audiology | Complex Adult Services Tinnitus: | | С |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| Audiology | Complex Adult Services Balance: | | С |
| | Hearing Therapy CBT/Mindfulness | | |
| Audiology | Adult Hearing Services Assessment: | | D |
| | Otoscopy History Taking | Welch Allyn | |
| | Pure Tone Audiometry | Kamplex KT20 | |
| | Tympanometry & Reflex Testing | | |
| Audiology | Adult Hearing Services Rehabilitation: | | D |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists | Aurical II Freefit HIT box Aurical Ii Welch Allyn | |
| Audiology | Complex Adult Services Assessment: | Kamplex KT20 | D |
| | Otoscopy History Taking Pure Tone Audiometry | | |
| | Tympanometry & Reflex Testing | | |
| | | | |



Assessment Manager: JD Page 11 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

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|-----------|---|--|------------------|
| Audiology | Complex Adult Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments | Aurical II Freefit HIT box | D |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Welch Allyn Kamplax KT20 | E |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services | Aurical II Freefit Hit box Aurical II | E |
| Audiology | Complex Adult Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Hearing Therapy Services | Welch Allyn Kamplex KT20 | E |



Assessment Manager: JD Page 12 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|--|---|------------------|
| Audiology | Complex Adult Services Rehabilitation: | | E |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT box | |
| Audiology | Complex Adult Services Tinnitus: | | E |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| Audiology | Complex Adult Services Balance: | | E |
| | Hearing Therapy CBT/Mindfulness | | |
| Audiology | Adult Hearing Services Assessment: | | F |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II KT 20 Aurical II | |



Assessment Manager: JD Page 13 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue No: 006 Issue date: 12 July 2019

Examinations performed by the Organisation at the locations specified below

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|-----------|---|--|------------------|
| Audiology | Adult Hearing Services Rehabilitation: | | F |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services | Aurical II Freefit HIT box Aurical II | |
| Audiology | Complex Adult Services Assessment: | | F |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels Hearing Therapy Services | Welch Allyn Aurical II Kamplex KT20 Aurical II | |
| Audiology | Complex Adult Services Rehabilitation: | | F |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT box | |
| Audiology | Complex Adult Services Tinnitus: | | F |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| | | | |



Assessment Manager: JD Page 14 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue No: 006 Issue date: 12 July 2019

Examinations performed by the Organisation at the locations specified below

| Type of Examination/Procedure Performed | Equipment used | Location Code |
|---|--|--|
| Complex Adult Services Balance: | | F |
| Hearing Therapy CBT/Mindfulness | | |
| Adult Hearing Services Assessment: | | G |
| Otoscopy | Welch Allyn | |
| Pure Tone Audiometry | Kamplex KT20 | |
| Tympanometry & Reflex Testing | | |
| Adult Hearing Services Rehabilitation: | | G |
| COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services | Aurical II Freefit HIT box Aurical II Welch Allyn | |
| Complex Adult Services Assessment: | | G |
| Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Kamplex KT20 | |
| Hearing Therapy Services | | |
| | | |
| | | |
| | | |
| | Complex Adult Services Balance: Hearing Therapy CBT/Mindfulness Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services Complex Adult Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Performed Complex Adult Services Balance: Hearing Therapy CBT/Mindfulness Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services Welch Allyn Complex Adult Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing |



Assessment Manager: JD Page 15 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|--|--|------------------|
| Audiology | Complex Adult Services Rehabilitation: | | G |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT box | |
| Audiology | Complex Adult Services Tinnitus: | | G |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| Audiology | Complex Adult Services Balance: | | G |
| | Hearing Therapy CBT/Mindfulness | | |
| Audiology | Adult Hearing Services Assessment: | | Н |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Kamplex KT20 Aurical II | |



Assessment Manager: JD Page 16 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

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|-----------|---|--|------------------|
| Audiology | Adult Hearing Services Rehabilitation: | | н |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services | Aurical II Freefit HIT box Aurical II | |
| Audiology | Complex Adult Services Assessment: | | Н |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels Hearing Therapy Services | Welch Allyn Aurical II Kamplex II Aurical II | |
| Audiology | Complex Adult Services Rehabilitation: | | Н |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT Box | |
| Audiology | Complex Adult Services Tinnitus: Tinnitus Handicap Inventory | | Н |
| | Tinnitus Counselling White Noise Generator Provision | | |



Assessment Manager: JD Page 17 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|-----------|--|---|------------------|
| Audiology | Complex Adult Services Balance: | | н |
| | Hearing Therapy CBT/Mindfulness | | |
| Audiology | Adult Hearing Services Assessment: | | I |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Kamplex KT20 Aurical II | |
| Audiology | Adult Hearing Services Rehabilitation: | | 1 |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists | Aurical II Freefit HIT box Aurical II | |
| Audiology | Complex Adult Services Assessment: | | 1 |
| | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Kamplex KT20 Aurical II | |
| | | | |



Assessment Manager: JD Page 18 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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| Audiology | Complex Adult Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments | Aurical II Freefit HIT box | I |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Welch Allyn Kamplex KT20 | J |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists | Aurical II Freefit HIT box Aurical II Welch Allyn | J |
| Audiology | Complex Adult Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Kamplex KT20 | J |



Assessment Manager: JD Page 19 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|---|--|------------------|
| Audiology | Complex Adult Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments | Aurical II Freefit HIT box | J |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing | Welch Allyn Kamplex KT20 | К |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services | Aurical II Freefit HIT box Aurical II | К |
| Audiology | Complex Adult Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Hearing Therapy Services | Welch Allyn Kamplex KT20 | K |



Assessment Manager: JD Page 20 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|--|----------------------------------|------------------|
| Audiology | Complex Adult Services Rehabilitation: | | К |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT box | |
| Audiology | Complex Adult Services Tinnitus: | | К |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| Audiology | Complex Adult Services Balance: | | К |
| | Hearing Therapy CBT/Mindfulness | | |
| Audiology | Adult Hearing Services Assessment: | | |
| | Otoscopy History Taking Tympanometry & Reflex Testing Pure Tone Audiometry | Welch Allyn Kamplex KT20 | L |
| | | | |



Assessment Manager: JD Page 21 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|---|---|------------------|
| Audiology | Adult Hearing Services Rehabilitation: | | L |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists Hearing Therapy Services | Aurical II Freefit HIT box Aurical II Welch Allyn | |
| Audiology | Complex Adult Services Assessment: | voisii / myii | L |
| | Otoscopy History Taking Pure Tone Audiometry | Kamplex KT20 | |
| | Tympanometry & Reflex Testing Hearing Therapy Services | | |
| Audiology | Complex Adult Services Rehabilitation: | | L |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments Hearing Therapy Services | Aurical II Freefit HIT box | |
| Audiology | Complex Adult Services Tinnitus: | | L |
| | Tinnitus Handicap Inventory Tinnitus Counselling White Noise Generator Provision | | |
| | | | |



Assessment Manager: JD Page 22 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

Examinations performed by the Organisation at the locations specified below

| Activity | Type of Examination/Procedure Performed | Equipment used | Location Code |
|-----------|---|---|------------------|
| Audiology | Complex Adult Services Balance; Hearing Therapy CBT/Mindfulness | | L |
| Audiology | Adult Hearing Services Assessment: | | М |
| Audiology | Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels Adult Hearing Services Rehabilitation: | Welch Allyn Aurical II Otowave 102 Aurical II | M |
| | COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments | Aurical II Freefit HIT box | |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Otowave 102 Aurical II | N |



Assessment Manager: JD Page 23 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|--|---|------------------|
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments | Aurical II Freefit HIT box | N |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Kamplex KT20 | 0 |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists | Aurical II Freefit HIT box | 0 |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Amplivox Otowave | Р |



Assessment Manager: JD Page 24 of 25



Schedule of Accreditation

issued by

United Kingdom Accreditation Service 2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

CHIME Social Enterprise CIC

Issue date: 12 July 2019 Issue No: 006

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|-----------|--|---|------------------|
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists | Aurical II Freefit HIT box | Р |
| Audiology | Adult Hearing Services Assessment: Otoscopy History Taking Pure Tone Audiometry Tympanometry & Reflex Testing Loudness Discomfort Levels | Welch Allyn Aurical II Amplivox Otowave | Q |
| Audiology | Adult Hearing Services Rehabilitation: COSI Impression Taking Hearing Aid Fitting Real Ear Measurement Hearing Aid Diagnostics and Adjustments AB Wordlists | Aurical II Freefit HIT box | Q |
| END | | | |



Assessment Manager: JD Page 25 of 25