Schedule of Accreditation

issued by

United Kingdom Accreditation Service

2 Pine Trees, Chertsey Lane, Staines-upon-Thames, TW18 3HR, UK

4591

Accredited to ISO/IEC 17025:2017

South West Water Limited

Issue No: 015 **Issue date:** 13 November 2026

Peninsula House
Rydon Lane
Exeter
Devon
EX2 7HR

Contact: MS Helen Keeble
Tel: +44 (0)1392 442916
E-Mail: hkeeble@southwestwater.co.uk
Website: www.southwestwater.co.uk

Testing performed by the Organisation at the locations specified below

Locations covered by the organisation and their relevant activities

Laboratory locations:

Location details		Activity	Location code
Address Exewater Depot Eagle Way Exeter EX2 7HY	**Local contact** Mrs Rona Buck Tel: +44 (0)7778463066 Email: rlbuck@southwestwater.co.uk	**Sampling:** Co-ordination of the sampling of water for subsequent chemical, microbiological and cryptosporidium testing Sampling of Raw (Surface & Ground) and Drinking Waters to ISO/IEC17025:2017 & DWTS Sampling of Treated Sewage Effluent to ISO/IEC17025:2017 & MCERTS	EXE
Address Crownhill Depot Tavistock Road Plymouth PL6 5JT	**Local contact** Ms Annie Trethewey Tel: +44 (0)7717516423 Email: atrethew@southwestwater.co.uk	**Sampling:** Co-ordination of the sampling of water for subsequent chemical, microbiological and cryptosporidium testing Sampling of Raw (Surface & Ground) and Drinking Waters to ISO/IEC17025:2017 & DWTS Sampling of Treated Sewage Effluent to ISO/IEC17025:2017 & MCERTS	CROW

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Location details		Activity	Location code
Address Tolgus Depot Tolgus Mount Redruth TR15 3TA	**Local contact** Mr Richard Annear Tel: +44 (0)1209 202679 Email: rannear@southwestwater.co.uk	**Sampling:** Co-ordination of the sampling of water for subsequent chemical, microbiological and cryptosporidium testing Sampling of Raw (Surface & Ground) and Drinking Waters to ISO/IEC17025:2017 & DWTS Sampling of Treated Sewage Effluent to ISO/IEC17025:2017 & MCERTS	TOL
Address The Quadrant Building Francis Avenue Bournemouth BH11 8NX	**Local contact** Ms Karen Eastwood Tel: +44 (0)1202 597114 Email: keastwoo@southwestwater.co.uk	**Sampling:** Co-ordination of the sampling of water for subsequent chemical, microbiological and cryptosporidium testing Sampling of Raw (Surface & Ground) and Drinking Waters to ISO/IEC17025:2017 & DWTS	BOU
Address SWW Carn Thomas Office St. Mary's Isles of Scilly TR21 0PT	**Local contact** Mr Colin Tinkler Tel: +44 (0)1209 202610 Email: ctinkler@southwestwater.co.uk	**Sampling:** Co-ordination of the sampling of water for the subsequent chemical and microbiological testing Sampling of Ground and Drinking Water to ISO/IEC17025:2017 & DWTS	IOS
Address Dowrglann Stennack Road Holmbush Industrial Estate St Austell PL25 3SW	**Local Contact** Ms Jenny Quick Tel: +44 (0)1726 626256 Email: jquick@southwestwater.co.uk	**Sampling:** Co-ordination of the sampling of water for the subsequent and microbiological testing Sampling of Treated Sewage Effluent to ISO/IEC17025:2017 & MCERTS	STA

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Site activities performed away from the locations listed above:

Location details	Activity	Location code
Water Treatment Works (non MCERTS), Service Reservoirs and Domestic Premises Waste Water Treatment Works (MCERTS)	Sampling and on-site testing	SAMP

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Testing performed by the Organisation at the locations specified

DETAIL OF ACCREDITATION

Materials/Products tested	Type of test/Properties measured/Range of measurement	Standard specifications/ Equipment/Techniques used	Location Code
WATERS	Sampling and on-site testing for the purpose of enforcement of the Water Supply (Water Quality) Regulations (as amended) Sampling for subsequent chemical and/or microbiological testing at a laboratory accredited to ISO/IEC 17025 and the Drinking Water Testing Specification	Methodology meeting the requirements of the Drinking Water Testing Specification	
WATER TREATMENT WORKS: Raw and Drinking water sources RESERVOIRS: Sampling taps HOUSEHOLD AND INDUSTRIAL: Potable water taps CRYPTOSPORIDIUM RIGS		QSC-024 QSC-027	SAMP
	On-site Chemical Tests		SAMP
	Total Residual Chlorine Free Residual Chlorine Temperature Measurement	QSC-009 QSC-017	

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Materials/Products tested	Type of test/Properties measured/Range of measurement	Standard specifications/ Equipment/Techniques used	Location Code
WASTE WATERS		Documented In-House Method to meet the requirements of the Environment Agency MCERTS Performance Standard – sampling and chemical testing of untreated sewage, sewage effluent and trade effluent	
Treated sewage effluent	Sampling for subsequent chemical testing at a laboratory accredited to ISO/IEC 17025 and the Environment Agency MCERTS (water) Performance Standard	Documented in house method QWW-554 Regulatory Monitoring – Waste Water Sampling using manual spot sampling	SAMP
Treated sewage effluent	On-site measurement of: Temperature	Documented in-house method QSC017	SAMP
END			